



## LINKS FOR CUSTOMERS

### BlackBerry Enterprise Server (BES)

1. Overview - [Link](#)
2. Demo - [Link](#)
3. Download - [Link](#)
4. Case Studies - [Link](#)
5. Installation Guide - [Link](#)
6. BlackBerry Applications Catalog - [Link](#)
7. Certification - [Link](#)
8. Open Session Training – [Link](#)
9. System requirement - [Link](#)
10. Comparison Chart – [Link](#)
11. Frequently Asked Questions - [Link](#)
12. Product Documentation – [Link](#)
13. BlackBerry Technical Solutions Centre (BTSC) - [Link](#)

### BlackBerry Enterprise Server Express

1. Overview - [Link](#)
2. Demo - [Link](#)
3. Download – [Link](#)
4. Case Studies – none yet
5. Installation Guide - [Link](#)
6. Administration Guide - [Link](#)
7. Computer/Web Based Training
  - a. 518-02059-123 - Selling BlackBerry Enterprise Server Express - [Link](#) (reset every 15 days – 19<sup>th</sup> March last update)
  - b. 518-02063-123 - BlackBerry Enterprise Server Express Installation- [Link](#)
  - c. 518-02069-123 – BlackBerry Enterprise Server Express Activation - [Link](#)
  - d. 518-02067-123 – BlackBerry Enterprise Server Express Admin Tutorials (BAS) - [Link](#)
8. System requirements – [Link](#)
9. Comparison Chart – [Link](#)
10. Frequently Asked Questions - [Link](#)
11. BlackBerry Technical Solutions Centre (BTSC) - [Link](#)

### BlackBerry Internet Service:

1. Overview - [Link](#)
2. BlackBerry Internet Service Setup – [Link](#)
3. Demo - [Link](#)
4. Comparison Chart – [Link](#)
5. Frequently Asked Questions/BlackBerry Answers - [Link](#)
6. Product Documentation – [Link](#)

### Device & Desktop Software

1. Tips & Tricks - [Link](#)
2. SureType Demo - [Link](#)
3. Compare Devices – [Link](#)
4. BlackBerry Media Sync - [Link](#)
5. Desktop Software Demo - [Link](#)
6. BlackBerry 101 Device Demonstrator - [Link](#)
7. BlackBerry Product Documentation - [Link](#)
8. BlackBerry Desktop and Device Software Download Sites – [Link](#)

### BlackBerry 101 Demo's

#### Pearl

<http://demos.blackberry.com/8100/eu/en/gen/>  
<http://demos.blackberry.com/8110/eu/en/gen/>  
<http://demos.blackberry.com/8120/eu/en/gen/>

#### Curve

<http://demos.blackberry.com/8300/eu/en/gen/>  
<http://demos.blackberry.com/8310/eu/en/gen/>  
<http://demos.blackberry.com/8320/eu/en/gen/>  
<http://demos.blackberry.com/8520/eu/en/gen/>  
<http://demos.blackberry.com/8900/eu/en/gen/>

#### 8800

<http://demos.blackberry.com/8800/eu/en/gen/>

#### Bold

<http://demos.blackberry.com/9000/eu/en/gen/>  
<http://demos.blackberry.com/9700/eu/en/gen/>

#### Storm

<http://demos.blackberry.com/9500/eu/en/gen/>  
<http://demos.blackberry.com/9520/eu/en/gen/>