



Broadband Sales Application Form
Existing Autopage Customers
Please complete the details and return to **011 650 1178**

SUBSCRIBER NAME:

ID NUMBER:
ACCOUNT HOLDER'S CELL NUMBER (NB):
ADSL TOP UP NOTIFICATION CELL NUMBER:

EXISTING EMAIL ADDRESS:

Please complete all four user name fields below:

PREFERRED USER NAME: (1) (2)

PREFERRED USER NAME: (3) (4)

Please note should you subscribe to the My.Link email account your email address will be your username.

SERVICE REQUIRED:
(TICK APPLICABLE BOX)

- MyLink Email @ R15.00 per month
- My.Dialup @ R50.00 per month
- MyISDN @ R90.00 per month
- MyADSL 1GB connection (1 GB Monthly Cap) @ R65.00 per month
- MyADSL 2GB connection (2 GB Monthly Cap) @ R130.00 per month
- MyADSL Auto Topup (1GB automatic ADSL Topup) @ R65.00 per qiq

I _____, (the subscriber) hereby acknowledge that I have read and understood the attached Autopage Terms & Conditions and agree to be bound thereto.

SIGNATURE

DATE

For office use only:

INTERNET SERVICE PROVIDER ADDENDUM

SERVICE DESCRIPTION:

The **Internet Service** will offer Autopage subscriber's access to the Internet (either via ANALOGUE, ISDN,ADSL, or iBurst connection). The internet service is dependant upon a Telkom or other PSTS landline installation. The subscription fee (payable in advance) will be charged to the subscriber's monthly Autopage account. Subscribers to the **Altech Autopage Internet Service** will gain access to the Internet, be able to purchase an e-mail address with virus protection and spam filtering and obtain ISP technical support:

- **My.Link** 1 x Email Account: R 15.00 per month (including VAT)
- **My.Dialup** Dial Up service: R 50.00 per month (including VAT)
- **My.ISDN** ISDN service: R 90.00 per month (including VAT)
- **My.ADSL 1** 1 GB Monthly Cap R 65.00 per month (including VAT)
- **My.ADSL 2** 2 GB Monthly Cap R130.00 per month (including VAT)
- **My.ADSL Topup** Topup service for ADSL R 65.00 per Gig (including VAT)
- **My.ADSL Auto Topup** Automatic Topup service for ADSL R 65.00 per Gig (including VAT)

IMPORTANT INFORMATION:

- Subscribers must agree to Autopage's standard terms and conditions by completing the application form and faxing the document to Autopage at (011) 650 1178.
- Please note that the service will only be active 24 hours after the approval of the application for dial up and ISDN access (approval done during weekdays only). It is the subscriber's responsibility to ensure the appropriate line is installed by Telkom or any other PSTS provider.
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- Please note, for ADSL, Autopage will apply to Telkom or any other PSTS for an ADSL line, on the subscriber's behalf. This may take up to 8 weeks, but in any event will always be subject to the PSTS's delivery times and Autopage can only provide the ISP access to the service once this installation is completed by Telkom or any other PSTS provider.
- The subscriber shall therefore, in addition to the cost of the Altech Autopage Internet Services, be responsible for payment to Telkom or any other PSTS the subscriber may contract with for the ADSL line.
- A SMS, with the username & password, will be sent to the Autopage subscriber's mobile number after the application is approved and the account created.
- To cancel the service, written notice of one calendar month will be required from the subscriber. The notice period will commence on the day the written cancellation is received by Autopage.
- Please note that subscribers will need a suitable specification PC, browser, modem & either a landline connection (standard analogue or ISDN) or ADSL line (from Telkom or any other PSTS provider) to make use of the Internet Service (Please note the service will only allow **access** to the Internet).
- The Internet Service is a month to month service (payable monthly in advance) rendered by Autopage operating as a Internet Service Provider (ISP)
- With regard to both the My.ADSL Topup and the My.ADSL Auto Topup, the subscriber shall have the option of appointing a mobile number to which notification of such Topup must be sent. Regardless of the user, person or mobile number appointed by the subscriber for such notification, the subscriber shall, at all times remain payment responsible for such Topup.
- All technical and support enquires have to be directed to the dedicated Technical Helpdesk Call Center operational Mondays to Fridays from 08:00 to 22:00 & on Saturdays & Sundays from 08:00 to 17:00

INTERNET SERVICE PROVIDER ADDENDUM

Terms and Conditions

1. Introduction

1.1. Autopage Cellular (PTY) Ltd ("Autopage") will provide the services as defined in the Internet Service application form at the applicable subscription fee.

1.2. The subscriber shall pay the subscription fee monthly in advance. The subscriber shall pay on notification of termination all outstanding amounts.

1.3. The subscriber shall, in addition to the subscription fee pay all other taxes, duties or other imports that may be levied by any governmental authority in respect of the services rendered by Autopage in respect of the subscription fee.

1.4. An agreement in terms herein will come into force on the date of compliance by Autopage with a request whether written or oral, from a subscriber for the provision of access to the Internet by way of the services ("the Commencement Date").

1.5. The subscriber shall procure the observance of the terms of this agreement by all individuals or entities using the services of Autopage by virtue of the subscriber's IP address or his user account and hereby indemnifies Autopage against any claim by such parties arising out of such use of Autopage's services.

1.6. MDN Services shall refer to Broadband Wireless Internet Access Services, Value Added Protocol (IP) services, virtual private network (VPN) services, corporate managed data network services, closed user group and video conferencing services made accessible to the subscriber by Autopage in terms of this agreement.

1.7. The terms and conditions of this addendum shall prevail over and take precedence over the standard subscriber agreement.

2. Compliance with the law

2.1. This agreement shall be governed by law of the republic of South Africa and the subscriber shall not use the service in contravention of any South African law.

2.2. The subscriber shall comply with all restrictions imposed on other computer networks through which the information passes.

2.3. The subscriber shall not undertake any act or commit any omission, which has an adverse technical effect on the integrity or functionality of Autopage's infrastructure and if the subscriber should contravene this clause then, on notification to that effect from Autopage, shall forthwith take such steps as may be necessary to rectify the situation at the subscriber's cost, failing which, Autopage shall be entitled to suspend the service until such steps as may be necessary to rectify the situation are taken by the subscriber.

2.4. In the event that the subscriber uses the service with malicious intent or abuses the service Autopage reserves the right to immediately suspend the service and cancel this agreement without further notice to the subscriber.

2.5. The subscriber shall not, without the express written permission of Autopage, having first been obtained, resell or make available to third parties the service provided by Autopage. In such event, Autopage reserves the right to terminate the service with immediate effect without notification to the subscriber or its reasons for doing so and to claim such damages as Autopage may have suffered as a result of the subscriber acting as aforesaid.

2.6. Autopage shall provide the services strictly subject to the availability of access lines and to the terms and conditions prescribed by the ISP & competent regulatory authorities.

3. Exemption or Liability

3.1. Autopage shall not be liable to the subscriber or any party for:

3.1.1. Any costs or damages, whether direct or consequently incurred by the subscriber as a result of any interruption for any reason to the services or as the result of the termination of this agreement or arising from the service being disabled due to maintenance or repair work;

3.1.2. Any information lost or rendered defective or unusable in the course of transmission or storage by way of the Internet;

3.1.3. Any defect, inaccuracy or error in any information received or transmitted by the subscriber using the service;

3.1.4. Any defect, whether latent or patent and whether relating to the suitability or operability of equipment or software provided to the subscriber as part of the services and/or any loss or damages consequent thereto;

3.1.5. The subscriber agrees in the event of any defect or failure set out in 3.1.4 that he should nevertheless remain liable in full under this agreement during the term thereof.

3.1.6. The subscriber indemnifies Autopage and holds Autopage harmless against all liabilities or obligations howsoever arising out of any claim by any third party (including any holder of copyright in the information) in respect of the information and/or its retrieval and/or use by the subscriber.

3.1.7. The subscriber shall have no claim of whatsoever nature and howsoever arising against Autopage including no right to cancel this agreement or to withhold payment of any monies due in terms hereof should the subscribers computer, browser, modem, landline connection and/or any other software or hardware fail for any reason whatsoever.

3.1.8. Although Autopage offers virus protection and spam filtering, Autopage shall not be liable for any direct, indirect and/or consequential loss or damage arising out of any virus and/or spam passing through the subscriber's system.

4. Pricing

4.1. Autopage shall provide the service to the subscriber at the prices indicated on the Autopage website: www.autopage.co.za, which is subject to change from time to time.

4.2. The subscriber shall pay for the service to Autopage monthly in advance.

4.3. Irrespective of the day on which the service is requested by the subscriber, the subscriber shall be billed for the full month. However, where the first month is not a full calendar month, then any unused ADSL data shall be carried over to month 2.

4.4. With the exception of clause 4.3 above and 4.5 below, any unused ADSL data will not be carried over from month to month.

4.5. Any ADSL Topup data bundles purchased will be billed for in arrears and unused ADSL Topup data shall be carried over until utilised in full.

4.6. The Internet connection is charged at a fixed monthly subscription rate. This is a nominal fee that is representative of the spirit of the Internet. For this reason Autopage reserves the right to review whether or not the subscriber's network utilisation is in excess of the subscriber's reasonable entitlement thereto.

4.7. With regard to both the My ADSL Topup and the My ADSL Auto Topup, the subscriber shall have the option of appointing a mobile number to which notification of such Topup must be sent. Regardless of the user, person or mobile number appointed by the subscriber for such notification, the subscriber shall remain responsible for payment in respect of such Top up, at all times.

5. Duration

5.1. This agreement shall commence on the effective date and shall, thereafter continue indefinitely unless terminated by the subscriber providing Autopage with at least one calendar month written notice of termination and Autopage has deactivated the subscriber (after the calendar month has expired) whereafter this agreement shall terminate.

6. Notices

6.1. Any notice, consent or other communication sent by the subscriber shall be made in writing and shall be sent by e-mail or fax to Autopage. Any communication made by the subscriber shall be sent to Autopage at: internet@autopage.altech.co.za

6.2. The subscriber shall immediately notify Autopage of a change in address.

7. General

7.1. This agreement is the entire agreement between the parties and no addition to, or variation, or agreed cancellation, of this agreement shall be of any force or effect unless in writing and signed by or on behalf of Autopage and the subscriber.

7.2. No indulgence which either party ("the grantor") may grant to the other ("the grantee") shall constitute a waiver of any of the rights of the grantor, who shall not thereby be precluded from exercising any rights against the grantee which may have arisen in the past or which may arise in the future

7.3. Autopage shall be entitled at any time to assign its rights and/or obligations under this agreement to any third party.

7.4. If any clause or term of this agreement shall be declared for any reason to be invalid, unenforceable or illegal then the remaining terms and provisions of this agreement shall be deemed to be severable therefrom and shall continue in full force and effect

8. Breach

8.1. The failure by the subscriber to comply strictly with any of the terms and conditions of this agreement shall constitute a breach of this agreement. In such event Autopage shall be entitled forthwith to stop the subscriber's access to the services and to cancel this agreement forthwith, without notice and to claim all amounts due and such damages and/or other relief as it may be entitled to in law.

9. TERMINAL EQUIPMENT

9.1. For iBurst, the order by the subscriber for terminal equipment is an offer made by the subscriber to Autopage, and will be accepted once received by Autopage. Autopage's acceptance of the offer shall consist of the activation of the terminal equipment.

9.2. Autopage warrants that the terminal equipment used as well as all other equipment used by Autopage in the rendering of the aforementioned services carry the approval of both the Independent Communications Authority of South Africa (ICASA) and the Network Operators.

9.3. The terminal equipment specified above is provided with a full on-site exchange warranty.

9.4. All risk of loss, theft, destruction or damage to or malfunction of the terminal equipment shall vest in the subscriber. Should the subscriber request the option of insuring the terminal equipment, it is the responsibility of the subscriber to familiarise himself with the terms and conditions relating thereto.

9.5. If any terminal equipment is lost, stolen or damaged, the subscriber shall immediately notify Autopage in writing and until such notification the subscriber shall remain liable for all costs and charges pertaining to such terminal equipment. Autopage shall as soon as is reasonably possible, replace the terminal equipment. The cost of this replacement equipment shall be for the subscriber's account. Such loss, theft or damage and/or the replacement of the terminal equipment and/or the allocation of a new mobile access number for any reason, shall in no way be deemed to constitute a termination of this agreement which shall continue to be of full force and effect.

9.6. Autopage may at any time, without notice to the subscriber and in any manner whatsoever, suspend the subscriber's access to the MDN Services in the event that: Any modification, maintenance or remedial work is required to be undertaken pertaining in any manner whatsoever to the MDN Services or the Network. Autopage will endeavour to inform the subscriber timeously in the event of planned maintenance.

9.7. Autopage reserves the right to require the subscriber to effect payment of any applicable reconnection charges pursuant to the restoration of the MDN Services suspended in the circumstances contemplated above. In the event that the subscriber's access to the Network is suspended, the subscriber shall still be liable for the monthly service charges during any such period of suspension.

10. Schedule Of Services

10.1. A single subscriber dial-up account allows one computer to attach to Autopage's network, and establish a PPP connection by utilising a modem operating at speeds of up to 64000 bits per second, for the purposes of transporting IP address, and related networking information necessary to allow that machine to function and communicate over Autopage's network and the Internet. The subscriber may connect to any Autopage supported facility in South Africa.

10.2. Autopage will not allow more than one login per subscriber account. A monitoring process polls the dialup infrastructure and logs all instances of multiple concurrent logins. After detection the subscriber's Internet account will be disabled for a period of 24 hours. Where a subscriber's account has been disabled twice, a written warning that the account will be terminated on the next occurrence will be issued. On the next occurrence the subscriber account will be terminated.

10.3. The subscriber will receive a SMS from Autopage (after activation) with a subscriber ID and password, which will allow the subscriber to logon to a server maintained by Autopage. The subscriber ID will also allow a subscriber to receive Internet mail, which can be downloaded via the POP3 protocol. Outgoing mail can be uploaded by means of the SMTP protocol.

10.4. Free telephone-based technical support 0860 232424) Mondays to Fridays from 08:00 to 22:00 and Saturdays & Sundays from 08:00 to 17:00.

11. Warranties

11.1. Autopage does not make any representations nor does it give any warranty or guarantee of any nature whatsoever in respect of the network infrastructure, or the service or its suitability for any purpose, whether that purpose is notified to Autopage or not. Without derogating from the generality of the foregoing, Autopage does not warrant or guarantee that the service will be operational and available at any particular times during a certain period, and the subscriber acknowledges that there are various factors that may cause downtime to the service. Without limitation,

Please initial: _____

INTERNET SERVICE PROVIDER ADDENDUM

Autopage does not guarantee that the information transmitted by and/or available to the subscriber by way of the service:

11.1.1. will be preserved or sustained in its entirety;

11.1.2. will be suitable for any purpose;

11.1.3. will be free of inaccuracies or defects, bugs or viruses of any kind;

11.1.4. and Autopage assumes no liability, responsibility or obligations in regard to any of the foregoing exclusions.

11.2. Autopage specifically does not warrant that the ISP, SAIX or any other infrastructure that Autopage may choose to use, will meet subscribers requirements or will be uninterrupted, timely, secure, or error free. Autopage makes no warranty as to the availability these network infrastructures or services at any particular times during a certain period or as to the accuracy or reliability of any information obtained through these networks or services.

12. Acceptable Use Policy

This Acceptable Use Policy specifies the actions that Autopage prohibits subscribers of the Internet Service from undertaking. Autopage reserves the right to modify the Policy at any time, effective upon posting of the modified Policy on the Autopage website, which can be found at www.autopage.co.za

12.1. ILLEGAL USE

12.1.1. The Internet Service may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorisation, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.

12.2. SYSTEM SECURITY

12.2.1. Violations of system or network security are prohibited, and may result in criminal and civil liability. Autopage will investigate incidents involving such violations and may involve the ISP and will co-operate with law enforcement if a criminal violation is suspected. Examples of system or network security violations include, without limitation, the following:

12.2.2. Unauthorised access to or use of data, systems or networks, including any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorisation of the owner of the system or network.

12.2.3. Unauthorised monitoring of data or traffic on any network or system without express authorisation of the owner of the system or network. Interference with service to any user, host or network including, without limitation, mail-bombing, flooding, deliberate attempts to overload a system and broadcast attacks.

12.2.4. Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.

12.3. E-MAIL

12.3.1. Sending unsolicited mail messages, including, without limitation, Make-Money-Fast (MMF) schemes, chain letters, commercial advertising and informational announcements, is explicitly prohibited. A subscriber shall not use another site's mail server to relay mail without the express permission of the site. As it is against our policy to allow Mail Relaying, Autopage implemented a process to prevent this. This means that subscribers connecting to an Internet Service POP may make use of smtp.apcmail.co.za as their SMTP host. Subscriber will not be allowed to point their mail server to smtp.apcmail.co.za as a mail relay.

12.4. SPAM

12.4.1. Posting the same or similar message to one or more newsgroups (excessive cross posting or multiple posting, also known as "SPAM") is explicitly prohibited. A seemingly accepted number of simultaneous postings are a maximum of five (5). The posting of Make-Money-Fast (MMF) schemes is explicitly prohibited.

12.5. USER ACCESS

12.5.1. Username/Password combinations supplied by Autopage are not transferable. It is the sole responsibility of the subscriber to keep his Username/Password confidential. Violating this agreement by simultaneous logins constitutes an illegal action. Indirect or attempted violations of the policy, and actual or attempted violations by a third party on behalf of a subscriber, shall be considered violations of the policy by such subscriber. Autopage do not in any way support SPAM or any form of NETWORK ABUSE and enforces the Internet

Service Terms and Conditions and Acceptable Use Guidelines on a stringent basis when complaints are made. Enforcement of Internet Service Terms and Conditions as well as its Acceptable Use Guidelines for reasons of SPAM or NETWORK ABUSE will result in suspension or termination of account access privileges. Complaints regarding Illegal Use or System or Network Security issues or E-mail abuse or USENET abuse or SPAM should be sent to: internet@autopage.altech.co.za

13. General terms:

Autopage takes all possible steps to ensure that its products operate at the highest level of quality. However, due to the complexity of the network and product, we cannot be held responsible for any failures beyond our control. Autopage reserves the right to enhance and or amend the services without prior notification to the subscriber. Autopage reserves the right to suspend or terminate the service or any aspect thereof without further notice to the subscriber. This service is used at the subscribers' own risk and therefore any party other than the said subscriber assumes no responsibility. The subscriber accepts that the confidentiality of the unique password issued to the subscriber by Autopage to access this service, shall be the sole responsibility of the subscriber and any access to the services using the subscribers unique password by any third party and charges resulting therefrom shall remain the sole responsibility of the subscriber. The subscriber indemnifies Autopage and any service provider and/or content provider appointed by Autopage against any demand, claim or action against it/them relating to, or in connection with, the use of the service whether directly or indirectly for any reason whatsoever. Autopage will bill all fees and/or other charges to the subscribers' monthly account rendered by Autopage.

14. Supply and installation of terminal equipment and MDN Services

14.1. The order placed by the subscriber is subject to Autopage's approval in its sole discretion. If Autopage does not approve the order, it shall not be under any obligation to the subscriber to give reasons for its decision.

14.2. Autopage shall utilise its best endeavours to promptly comply with any supply and/or deliver and/or installation requirements recorded in the order but shall not be liable to the subscriber in the event that such supply and/or delivery and/or installation is delayed or cancelled, for whatsoever reason. Autopage may in its discretion refer the subscriber to a third party who may undertake the installation of the terminal equipment in its own name and behalf and not as an agent of Autopage.

14.3. The subscriber shall be responsible for obtaining all necessary approvals and authorities imposed by a competent authority and required for the purpose of any such supply and/or deliver and/or installation, and the subscriber hereby indemnifies Autopage against any claim or liability suffered by Autopage by reason of such approval and authorities not having been obtained.

14.4. All risk in and to the terminal equipment supplied and delivered by Autopage to the subscriber shall pass to the subscriber on delivery.

14.5. The subscriber hereby warrants and undertakes in favour of Autopage that the subscriber:

14.5.1. shall not use the terminal equipment provided by Autopage, and comply with relevant legislation and regulations imposed by any competent authority and all directives issued by Autopage relating to the use of terminal equipment and the provision of MDN services.

14.5.2. Shall only use the terminal equipment provided by Autopage, and comply with relevant legislation and regulations imposed by any competent authority and all directives issued by Autopage relating to the use of terminal equipment and the provision of MDN services.

14.5.3. Recognises that no right, title or interest in the software contained in the terminal equipment issued to the subscriber vests in the subscriber.

14.5.4. Shall not, nor permit any third party to reverse engineer, decompile, modify or tamper with the software contained in or pertaining to any terminal equipment.

15. Sale of terminal equipment and conditions applicable.

15.1. The sale of terminal equipment by Autopage to the subscriber at a subsidized price as set out in the Schedule and application form shall be subject to the following terms and conditions:

15.1.1. In the event of early termination of this agreement for whatsoever reason, Autopage shall have the right to claim from the subscriber an amount equal to the amount by which the terminal

equipment was subsidized by Autopage at the time of sale of the terminal equipment and the subscriber shall be obliged to effect payment to Autopage of the amount so claimed on demand; provided that if the subscriber fails to effect the payment so claimed by Autopage, the subscriber shall be obliged forthwith to return the terminal equipment to Autopage in good working order, and shall not be entitled to receive any refund therefore. Ownership in and to the terminal equipment supplied and delivered by Autopage to the subscriber is reserved until payment of all amounts payable to Autopage in respect of same as the terminal equipment has been subsidized, until the expiration of the Initial Period or the amount equal to the amount by which the terminal equipment has been subsidized has been paid by the subscriber to Autopage.

15.1.2. All risk in and to the terminal equipment supplied and delivered by Service Provider to the subscriber shall pass to the subscriber on delivery.

15.1.3. Autopage obligations in terms of any warranties pertaining to the terminal equipment shall be limited to the warranty provided by the manufacturer of the terminal equipment. All transport costs shall be for the subscriber's account.

15.2. Should the subscriber, upon purchase of the terminal equipment discover any fault or defect in the terminal equipment, the subscriber shall within 3 days of purchase return the terminal equipment to Autopage in the same condition and packaging as the terminal equipment was purchased along with the proof of purchase. Autopage shall replace the damaged or faulty terminal equipment. In the event of the subscriber not returning the terminal equipment packaging to Autopage, Autopage may charge the subscriber a packaging fee.

15.3. If the subscriber migrates from one package option to another, Autopage may vary the amount of the subsidy applied at the time of the sale of the terminal equipment to the subscriber. If the subsidy amount is reduced, Autopage shall be entitled to require the subscriber to pay to Autopage the amount by which the subsidy has been reduced. It being understood that this charge does not constitute a migration fee, but enables Autopage to adjust the subsidy amount to the amount that would have been applicable at the time of sale of the terminal equipment if the subscriber had first chosen the package option to which the subscriber is changing.

16. Insurance

16.1. Autopage acts as a collection agent for insurance brokers and/or underwriters in respect of the optional insurance of the terminal equipment and related risks as referred to the schedule or application form. Autopage shall not be liable to the subscriber under any policy issued or any claim declined pursuant to the subscriber's election to take insurance as provided in the schedule. Unless the subscriber specifically elects to take insurance for the terminal equipment and related risks or in accordance with the procedures introduced by Autopage from time to time, the subscriber shall not be covered in respect of the terminal equipment and related risks.

16.2. If at any stage before or after the subscriber elects to take insurance, the subscriber requests from Autopage a summary of the terms and conditions of the applicable insurance policy, Autopage shall use its best endeavours to furnish same to the subscriber as requested. It shall be the responsibility of the subscriber to obtain and familiarize himself with the terms and conditions of the insurance policy applicable.

16.3. It shall be the responsibility of the subscriber to ensure that the premiums in respects of the insurance policy are paid timeously and in full, and, if for any reason Autopage omits to include insurance charges in a statement to the subscriber, the subscriber shall forthwith notify Autopage of such omission. Autopage may rectify the omission by debiting the subscriber's account with any amounts in arrears, subject to any terms and conditions which may be applicable under the relevant policy.

16.4. Save a provided herein, any queries which the subscriber may have regarding or arising from the insurance of the terminal equipment and related risks, shall be directed to the insurance administrators or brokers, as the case may be whose particulars may be obtained by the subscriber from Autopage.

16.5. Autopage may, without prejudice to any other rights which it may have under this agreement or at law:

16.5.1. Notify credit bureaus of the subscriber's default; and

16.5.2. Blacklist the equipment to prevent the further use thereof.