

SIMSWOP REQUEST

Please complete the details and return to **011 650 1936**

Description of service:

To replace the simcard attached to the subscriber's current cell number. Usually done in the event of theft, loss or damage of the simcard. Reactivation of the new sim can take up to 48 hours for processing, depending on network speed.

Please include the following document(s) when returning this completed form:

- Copy of ID
- Proof of payment for new Simcard
- Police affidavit (if stolen / Lost)
- Latest Invoice (for Autosim Claim)

THE CUSTOMER

CUSTOMER NAME:

CELL NUMBER:

ACCOUNT NUMBER:

TEL CONTACT NUMBER: (H) (W)

REASON FOR SIMSWOP:

TWINCALL SIMSWOPS ONLY (SELECT CARD TO BE REPLACED)

MASTER SIMCARD:

SLAVE SIMCARD: **Slave MSISDN:**

Only if you are replacing secondary card

AUTOSIM CLAIMS ONLY

POLICE CASE NUMBER: **POLICE STATION:**

THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM

I, the signatory, agree to pay the cost stipulated below (incl. VAT) for the re-issue of a simcard (In the event of not having autosim insurance). I fully understand and accept the costs and consequences involved when requesting the activation of the service above. I further declare that Autopage will not be held liable for any incorrect information supplied by myself.

SIGNATURE _____
DATE

For office use only

COST:

NEW SIM CARD NUMBER:

CONSULTANT: