



## DISCONNECTION REQUEST

Please complete the details and return to **011 650 1936**

**Please include the following forms or documents when returning this completed form:**

- If Individual, Copy of ID.
- If Company, Copy of company letterhead noting all numbers to be disconnected.

**CUSTOMER NAME:**

**CELL NUMBER:**

**EMAIL ADDRESS:**

**CONTACT NUMBER:**

(H)

(W)

**START DATE OF CURRENT CONTRACT:**

**REASON FOR CANCELTION:**

**HAVE YOU CONSIDERED THE FOLLOWING:**

- 1. Is your current contract too expensive?** Why not consider a migration of tariff to one that will suit your pocket and save you money? Enquire with your service representative on better tariff alternatives.
- 2. Is your phone old and tired already?** If you are over 24 months of your current contract why not renew your contract for 24 months and receive an upgrade of handset to something newer, better and more reliable? Enquire with your service representative on upgrading options and prices. Contact our Upgrades on 011 650 2355
- 3. Do you no longer require a cellular service?** Give it to somebody else then. You can do a transfer of ownership to another person (Subject to a successful credit check). Enquire with your service representative about transferring the contract.

**CALL OUR CUSTOMER SERVICES ON 0860232424 TO ENQUIRE ON THE DIFFERENT OPTIONS.**

I, the subscriber and/or the authorised signatory of the subscriber agreement, herewith tender 30 (thirty) days notice to terminate the cellular services and subscriber agreement entered into with Altech Autopage Cellular (PTY) Ltd. of which the details are set out above, and confirm that the minimum period of 24 (twenty four) months has been completed. I agree and accept that the 30 (thirty) days notice period will commence from the first available bill date from date of this request. These bill dates are as follows: MTN is the 14<sup>th</sup>, Vodacom is the 28<sup>th</sup> and Cell C is the 28<sup>th</sup> of any month.

Should I be cancelling prior to the expiry of the minimum period of 24 (twenty four) months of a subscriber agreement, then I accept that I will be liable for roll up fees as stipulated by Altech Autopage Cellular (PTY) Ltd. and which amount will not be less than the aggregate of the subscription charges for the remainder period of the subscriber agreement. The Credit Control department will within 7 (seven) working days of this request determine these fees. I further declare that Altech Autopage Cellular (PTY) Ltd. will not be held liable for any incorrect information supplied by myself.

SIGNATURE

DATE

ID NUMBER

**THIS REQUEST WILL ONLY BE PROCESSED ON RECIEPT OF A FULLY COMPLETED APPLICATION FORM**

For Office Use Only

Disconnection Date: