



**BLACKBERRY SERVICE REQUEST - MTN**

Complete the application form and return to **011 650 1936**

**Important** - This application form needs to be completed if:

**You are connecting to an independent mail system (i.e. POP, IMAP).** If you want to connect to a corporate E-mail system and you already have an existing BlackBerry Enterprise Server (BES) installed and you would like to add an additional unit to the system you need to complete the BlackBerry Enterprise Server (BES) application form. If you would like to apply for a new Blackberry Enterprise Server (BES), please contact our corporate sales department at [blackberryenterprises@autopage.altech.co.za](mailto:blackberryenterprises@autopage.altech.co.za).

Cellular Number:		Simcard Number:	
Make of Phone:		Model of Phone:	
Applicant name:			
Company Name:			
Contact Number:	(W)	(H)	
Email Address:			

Select Choice by ticking (  ) the last block of the selected service

**NEW SERVICE REQUESTS**

BlackBerry Email for BIS	R69.00 per month	
BlackBerry Email for BES	R99.00 per month	

Please read the attached pages for a description of all the services, their usage costs & functionalities. Further information can be obtained from our **Customer care center on 0860 23 24 24**

*All prices above are inclusive of VAT and are on a monthly basis, unless specified otherwise. All prices or costs of activated services are subject to change without notice. E&OE. I, the authorized signatory of the contract, accept the addition of the cellular service(s) noted above and further declare that Autopage Cellular will not be held liable for any incorrect information supplied by myself. I understand and accept the monthly subscription & usage charges of the services selected. I further undertake to pay all outstanding accounts timeously.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM**

**SERVICE OVERVIEW:**

**MTN BLACKBERRY EMAIL SERVICE**

**BlackBerry Email for BIS**

BlackBerry Internet Solution (BIS) is BlackBerry for individuals. This allows the subscriber to view emails and attachments on their BlackBerry device. BlackBerry Email is a service that can be added to the subscriber's existing contract and will allow the subscriber access to Blackberry. PLEASE NOTE: the subscriber would need to use a BlackBerry device, but would not require a new SIM card.

There are two levels of BlackBerry Internet Solution (BIS), namely BISH and BISL.

BlackBerry Internet Solution High (BISH) is applicable to the following Price plans: MyChoice 150, MyChoice 300, MyChoice 705, Business Time, ProCall 120, ProCall 220, ProCall 300, ProCall 600, ProCall 1000.

BlackBerry Internet Solution Low (BISL) is applicable to the following Price plans: MyCall 100

**BlackBerry Email for BES**

BlackBerry Enterprise Server (BES) is a corporate solution. The corporate company will need to install an additional server attached to their exchange server and new software that allows for full email functionality on the corporate user's BlackBerry device.

If this is a request for a new BlackBerry Enterprise Server (BES) the request can be sent to [blackberryenterprises@autopage.altech.co.za](mailto:blackberryenterprises@autopage.altech.co.za)

If this is a request for an add-on to an existing BlackBerry Enterprise Server (BES) then the application form needs to be completed for the service to be added to the contract.

There are two levels of BlackBerry Enterprise Server (BES), namely BESH and BESL.

BlackBerry Enterprise Server High (BESH) is applicable to the following Price plans: MyChoice 150, MyChoice 300, MyChoice 705, Business Time, ProCall 120, ProCall 220, ProCall 300, ProCall 600, ProCall 1000.

BlackBerry Enterprise Server Low (BESL) is applicable to the following Price plans: MyCall 100

**BlackBerry Email for BIS & BES**

BlackBerry Enterprise Server (BES) & BlackBerry Internet Solution (BIS) combination is a corporate solution. The corporate company will need to install an additional server attached to their exchange server and new software that allows for full email functionality on the corporate user's BlackBerry device.

The added feature is that this will also allow you to access external mail systems on your BlackBerry device

If this is a request for a new BlackBerry Enterprise Server (BES) the request can be sent to [blackberryenterprises@autopage.altech.co.za](mailto:blackberryenterprises@autopage.altech.co.za). If this is a request for an add-on to an existing BlackBerry Enterprise Server (BES) then the application form needs to be completed for the service to be added to the contract.

There are two levels of the BlackBerry Enterprise Server (BES) & BlackBerry Internet Service (BIS) combination, namely BISBESH and BISBESL.

BlackBerry Enterprise Server & BlackBerry Internet Solution High (BISBESH) is applicable to the following Price plans: MyChoice 150, MyChoice 300, MyChoice 705, Business Time, ProCall 120, ProCall 220, ProCall 300, ProCall 600, ProCall 1000.

BlackBerry Enterprise Server BlackBerry Internet Solution Low (BISBESL) is applicable to the following Price plans: MyCall 100

**Additional Mailbox Sizes for BIS**

With BIS, the subscriber is given an online mailbox <http://www.mtn.blackberry.com>. The default size of the mailbox is 10MB. If the subscriber requires a larger mailbox, they can move to a 25MB, 50MB or 100MB mailbox. These increased mailbox sizes do incur a monthly cost.

There are two levels of BlackBerry Web Client (BWC) Mailbox Upgrades, namely BWCL and BWCH.

BlackBerry Web Client High (BWCH) is applicable to the following Price plans: MyChoice 150, MyChoice 300, MyChoice 705, Business Time, ProCall 120, ProCall 220, ProCall 300, ProCall 600, ProCall 1000.

BlackBerry Web Client Low (BWCL) is applicable to the following Price plans: MyCall 100

For more information on the usage costs, extra benefits, and help on usage of these services, please contact Autopage Customer Services on 0860232424.