

Please complete the application form and return to 011 650 1936

Cellular Number:		Simcard Number:	
Make of Phone:		Model of Phone:	
Applicant name:			
Company Name:			
Contact Number:	(W)	(H)	
Email Address:			

Select Choice by ticking () the last block of the selected service

CELL C DATA SERVICES

C-Data	R42.00 once off	
C-Fax	R42.00 once off	
SmartData Standard	Free	
SmartData 25 MB	R39.00	
SmartData 100 MB	R100.00	
SmartData 200 MB	R175.00	
SmartData 500 MB	R185.00	
SmartData 1G MB	R285.00	
MMS	No Charge	

AUTOPAGE VALUE ADDED SERVICES

AutoSIM	R4.00	
Frequent balance Info (SMS)	R5.51	
Frequent balance Info (E-mail)	R5.51	Please complete the E-mail field above
ExactCredits	R10.00	
Itemised Billing	R22.99	
Email Billing	R19.25	
Discovery Vitality	No Charge	
Fax a Mail	Free	

CELL C VALUE ADDED SERVICES

Caller Line Identity (CLIP)	R8.50	
Conference Call	Free	
Bundle SMS 80	R28.00	
Bundle SMS 120	R34.00	
Bundle SMS 300	R75.00	
Bundle SMS 600	R135.00	
Bundle SMS 1200	R250.00	

Please read the attached pages for a description of all the services, their usage costs & functionalities. Further information can be obtained from our Customer care center on 0860 23 24 24

All prices above are inclusive of VAT and are on a monthly basis, unless specified otherwise. All prices or costs of activated services are subject to change without notice. E&OE

I, the authorized signatory of the contract, accept the addition of the cellular service(s) noted above and further declare that Altech Autopage Cellular (PTY) Ltd. will not be held liable for any incorrect information supplied by myself. I understand and accept the monthly subscription & usage charges of the services selected. I further undertake to pay all outstanding accounts timeously.

Signature: _____

Date: _____

THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF THIS A COMPLETED APPLICATION FORM

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SERVICE OVERVIEW

CELL C DATA SERVICES

FAX AND DATA (C-DATA)

All GSM numbers are activated standard with voice and SMS channels, by adding Fax and Data to your GSM service you gain the ability to send and receive faxes and data over the GSM network. Most handsets will use this service in conjunction with a PC link up whereby the actual phone and simcard then becomes the transmitting device for the fax or data call. Calls are charged at the applicable rates as per the airtime package that you are on. C-Data is only available on the following tariff plans: CASUAL CHAT, ACTIVE CHAT, BUSINESS CHAT & CLUB CHAT.

C-DATA provides you with a dedicated data number, giving the channel to connect to things like WAP, internet etc...

FAX AND DATA (C-FAX)

C-FAX provides you with a dedicated fax number, giving your cellphone the ability to send faxes

AUTOPAGE VALUE ADDED SERVICES

AUTOSIM

Autosim covers:

- Lost or Stolen simcards. (Police case details not compulsory).
- Faulty or Damaged devices, ("simcard must be attached to Autosim claim form").

Documentation required when submitting an Autosim claim:

(If the following is not attached to the claim, it will be marked incomplete and delay the claims process).

- Copy of Identity document
- If applicable the latest Autopage invoice (Not compulsory as one can phone thought for an Autosim verification).
- When submitting a claim on a damaged SIM, the old SIM must be presented on claiming for a replacement simcard.

Simcards Faulty on activation:

If the fault is due to the simcard being faulty on activation attach the faulty SIM card with the insured's ID to the claim form and it will be replaced by Insurers. If the faulty SIM and insured's id (copy) is not attached the said claim form the device cannot be replaced. If a simcard is faulty on activation (on either a Simswop or new contact), the insured cannot claim under Autosim insurance but Autopage have to replace the SIM card free of charge for the client. The insured will still have to fill in an Autosim claim form

Exclusion to Autosim cover:

Autosim insurance does not cover for the following:

- i. Twincall
- ii. Upgrading of simcard for either 8k 16k to 32k simcards
- iii. Pukked sim's
- iv. Disconnection due to Bad Dept
- v. Pre-paid Simswop. (You cannot be replaced for a pre-paid Simswop).

Monthly Premium: R4, 00

Replacement SIM Card

If the simcard is stolen, lost or destroyed during the duration of the subscriber agreement, the Autopage shall replace such SIM Card. Autopage shall not be liable for lost information on the SIM Card and it reserves the right to hold the subscriber liable for the simcard charge should the subscriber abuse his/her right in terms of this clause.

SECTION 2 – DEATH

In the case of the death of the subscriber, Autopage will pay the subscription charges and call charges within the month of the death of the subscriber up to the date of death and termination of the subscriber agreement.

DISABILITY

In the case of disability of the subscriber, Autopage shall pay the subscription charges and call charges for the month of the disability of the subscriber up to the date of disability and termination of the subscriber agreement provided that the subscriber is totally and permanently disabled which disablement entirely prevents the subscriber from following the occupation or position which he/she enjoyed immediately prior to the disablement and provided further that the subscriber elects to claim under this section.

The benefits in terms of Defined Events 2 and 3 shall become operative on receipt by Autopage or its representatives of:

- (a) In the event of the death of the subscriber, a certified copy of the Death Certificate.
- (b) In the event of the subscriber becoming totally and permanently disabled, a written claim by the subscriber supported by an original certificate issued by a registered medical specialist, confirming the total and permanent disability as described, of the subscriber.

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- (c) Autopage will not accept the original certificate as described in b) should it be older than 30 days.
- (d) All charges incurred and payments made as a result of the subscriber's claim under Defined Event 3 shall be debited or credited to the subscriber's account created in terms of the subscriber agreement with Autopage.

In the event of a conflict between the terms and conditions of the Subscriber agreement between Autopage and this insurance, the terms and conditions under this insurance will prevail.

Claims

- (i) If the SIM Card is irretrievably lost or stolen or damaged the subscriber must report the claim to Autopage and fill in the standard claim form as fully as possible. Stolen Simcards does not require a police case number or affidavit, Insurers is to be supplied with a copy ID and latest invoice if applicable.

FREQUENT BALANCE INFORMATION

Email: Where you get a weekly email with the account details
SMS: Where you get a weekly SMS with the account details

The SMS/Email will contain unbilled airtime value & outstanding balance

EXACTCREDITS

The service offered by Altech Autopage Cellular (PTY) Ltd. will retail credits (eXactCredits) to our subscribers to the value of R10 monthly. These credits can only be used to purchase and download operator logo's & ringtones from the Exactmobile website. The Altech Autopage Cellular (PTY) Ltd. subscriber or nominated beneficiary will have to be pre-registered as an Exactmobile accountholder on the Exactmobile website (www.exactmobile.co.za).

ITEMISED BILLING

This service allows you to receive a monthly printout, together with your statement via post, of all the calls made from your cellular phone.

CELL C VALUE ADDED SERVICES

CALLER LINE IDENTIFICATION

This facility allows you to view the number of the caller on your cellphone's screen

SMS BUNDLES

This service will allow subscribers to send high volumes of SMS's from their Cell C Post Paid accounts.

PACKAGE	MONTHLY SUBS	ALLOCATED MESSAGES	CHARGE / SMS after the initial bundle (Peak)	CHARGE / SMS after the initial bundle (Off Peak)
SMS 80	R28	80	R0.50	R0.25
SMS 120	R34	120	R0.40	R0.25
SMS 300	R75	300	R0.35	R0.25
SMS 600	R135	600	R0.35	R0.25
SMS 1200	R250	1200	R0.35	R0.25

NB! SMS's sent from South Africa to destinations abroad DO NOT get deducted from the Bundled allocation, and are charged for at the applicable rates on the tariff table

! The following services are also available on demand, as they require a different application form. Call Customer Service on 0860232424 to enquire.

SMS ONLINE

This is a web based application allowing you to purchase credits in order to send SMS' via the browser. A short registration and verification process is followed allowing you to log on to the website using a unique username and password. This service is perfect to send the same SMS to many people. Go To <http://sms.autopage.co.za> ... and follow a quick registration process online

INTERNET ACCESS

Altech Autopage Cellular (PTY) Ltd. will act as a virtual ISP with the back-end support of a reputable ISP (Internet Service Provider) namely **Internet SA**.

Altech Autopage Cellular (PTY) Ltd. will offer subscribers full Internet access at only:

R69.00 per month including VAT (Standard Analogue)

OR

R109.00 per month including VAT (ISDN)

For more information on the usage costs, extra benefits, and help on usage of these services, please contact Altech Autopage Cellular (PTY) Ltd. Customer Services on 0860232424 .