



**ME2U SERVICE REQUEST**

Please complete the details and return to **011 650 5183**

**Me2U: A network facility whereby a MTN contract subscriber is allowed to transfer airtime to a MTN PAYG subscriber.**

**Please include the following forms when returning this completed form:**

- Copy of ID

**THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF THIS FULLY COMPLETED APPLICATION**

*THE CUSTOMER*

<b>CUSTOMER NAME:</b>	
<b>CELL NUMBER:</b>	
<b>TEL CONTACT NUMBER:</b>	<span>(H)</span> <span>(W)</span>
<b>EMAIL ADDRESS:</b>	

**MAXIMUM MONTHLY LIMIT:**     R100.00     R300.00     R500.00

*I, the signatory, fully understand and accept the costs and consequences involved when requesting the activation of the service above. I further declare that Autopage will not be held liable for any incorrect information supplied by myself.*

<b>SIGNATURE</b>	<b>DATE</b>
<b>THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM</b>	

**Me2U Rules**

- Please allow **24 to 48 working hours** upon receipt of fax for activation.
- Autopage Cellular will not be liable for any failure related to the **MTN IVR** system.
- Me2U transfers can only be done to **MyChoice TopUp, Pay As You Go Call per second, Pay As You Go Classic and Pay As You Go Payback packages.**
- Me2U transfers cannot be done from the **MyChoice TopUp** package.
- Once registered subscribers can dial **555** to initiate a Me2U transfer.
- Subscribers will be charged **0.86c (VAT Included)** per transfer.
- No reversals will be made by MTN customer service staff or any other parties when errors are made during Me2U transfers.
- MTN customer service will not be able to pass credits for failed Me2U transfers.
- The transfer limits will include the transfer fee for each transfer to a prepaid or hybrid MSISDN and can be changed at any point in time at the discretion of the Service Provider.
- The Me2U service can only loaded on the primary SIM in the case of Dual Call.
- The value of the transfer from Postpaid subscribers will deplete any Rand based bundles, namely MyChoice75, MyChoice150, MyChoice300 and MyChoice705, but will not impact minute based bundles. Rand value transfers will be over and above the minute based bundles.
- The daily transfer limit will be set to R200.00 and this will be a fixed amount.
- The monthly limit will be dependant upon credit vetting criteria.