



MTN MIGRATION REQUEST
Please complete the details and return to **011 650 1936**

Migration: To change your existing airtime package to a different one, in order to maximize the best possible usage and cost for the airtime account and airtime service.

Customer Name:		
Account Number:		
Cellular Number:		
Sim Card Number:		
Contact Number:	(H)	(W)
Fax:		
Current Package:		
Desired Package:		

I, the signatory, hereby declare that I am able to sign on behalf of the above mentioned account name and agree to the terms and conditions noted below and the charges indicated in the below mentioned tables.

Signature:	Date:	ID number:
-------------------	--------------	-------------------

MIGRATION RULES

- If the airtime contract was signed on a specific promotion the charges as stated in the tables may not apply. Please contact us to verify whether your contract was signed on a promotion.
- All MTN migrations can only take place on the **16th** of every month; therefore migration applications are to reach Autopage by no later than midday on the **10th**.
- The account must be on debit order payment system and the account must be settled in full before migration can take place.
- No discounts on either airtime or access fees can be given on any of the new MTN bundled packages. Therefore if a discount is currently being received it will be forfeited as soon as the migration to any bundled package takes place.
- Twincall is available on all MTN packages.
- International Roaming is not included in the free airtime given in the bundled packages.
- The migration to Procall 120 , Procall 300, Procall 600 & Procall 1000 packages may only take place when the account is six months or older.
- Any free minutes that may be accumulated prior to migration will be lost on the migration date.
- Once the application has been completed please fax it to **(011) 650 1936**.
- Once a migration has been done, the package on the same number cannot be changed again for a three-month period.
- Due to fluctuations in subsidies from the networks, all migration prices quoted are subject to change on a monthly basis and are valid for a period of 7 days only from receipt of this application form.
- Please note that there are no migration fees charged after the completion of a full 24 month contract.
- *** NB *** Please note. Autopage bills subscription 1 month in advance and calls 1 month in arrears. Your 1st bill after migrating will consist of the new monthly subscription charge, but calls, being one month in arrears, will still be at the old tariff, hence you might notice a larger first bill after migrating, however by the 2nd bill you will be back to normal.

NB: Please see attached migration tables for costs

SSS/PSS reference number:

The Migration from one package to another might involve a network migration and/or an administration fee. The following pages contain tables which include the administration fees and network charges for migrating