



Please complete the application form and return to 011 650 1936

Cellular Number:		Simcard Number:	
Make of Phone:		Model of Phone:	
Applicant name:			
Company Name:			
Contact Number:	(W)	(H)	
Email Address:			

Select Choice by ticking () the last block of the selected service

MTN DATA SERVICES

DataFast (HSCSD)	Free	
Basic Fax & Data	Free	
Enhanced Fax & Data	R50.00 once off	
DataLive Standard	Free	
DataLive 10MB	R10.00 per month	
DataLive 100MB	R80.00 per month	
DataLive 350MB	R169.00 per month	
DataLive 500MB	R189.00 per month	
DataLive 1G	R289.00 per month	
DataLive 2G	R389.00 per month	

AUTOPAGE VALUE ADDED SERVICES

AutoSIM	R4.00	
Frequent balance Info (SMS)	R5.51	
Frequent balance Info (E-mail)	R5.51	
ExactCredits	R10.00	
Itemised Billing	R22.99	
Email Billing	R19.25	
Discovery Vitality	No Charge	
WhereRU	R11.70	
2MyAid	R12.70	

Please complete the E-mail field above

MTN VALUE ADDED SERVICES

Caller Line Identity (CLIP)	R8.50	
Caller Line Restriction (CLIR)	Free if loaded with CLIP, otherwise R7.65	
Conference Call	R49.00 Once off	
Faxmail	Free	
Bundle SMS 50	R25.00	
Bundle SMS 100	R35.00	
Bundle SMS 200	R50.00	
Bundle SMS 500	R114.00	
Bundle SMS 2000	R420.00	

Please read the attached pages for a description of all the services, their usage costs & functionalities. Further information can be obtained from our Customer care center on 0860 23 24 24

All prices above are inclusive of VAT and are on a monthly basis, unless specified otherwise. All prices or costs of activated services are subject to change without notice. E&OE

I, the authorized signatory of the contract, accept the addition of the cellular service(s) noted above and further declare that Autopage Cellular will not be held liable for any incorrect information supplied by myself. I understand and accept the monthly subscription & usage charges of the services selected. I further undertake to pay all outstanding accounts timeously.

Signature: _____

Date: _____

THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM



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SERVICES OVERVIEW

MTN DATA SERVICES

DATAfast™

DATAfast™ is an enhancement service to an existing Fax and Data setup, whereby it gives the user the facility of up to 3 X faster download speeds over GSM. This enhanced speed is dependent on handset support and network availability to cater for the enhanced speed rate.

FAX AND DATA

All GSM numbers are activated standard with voice and SMS channels, by adding Fax and Data to your GSM service you gain the ability to send and receive faxes and data over the GSM network. Most handsets will use this service in conjunction with a PC link up whereby the actual phone and SIMcard then becomes the transmitting device for the fax or data call.

There are two types of Fax and Data services:

Basic Fax and Data: Free connection and allows you to send faxes and data only.

Enhanced fax and Data: R75 connection fee and allows you to send and receive faxes and data.

MTNdataLIVE (GPRS)

HOW WILL I BE CHARGED?

Subscribers will be billed for the amount of data that they transfer and not for the duration of the call – you can be connected for long periods and only pay when data is sent or received. Charging is per byte per session, rounded up for the 24-hour period ending at midnight of each day.

- There is no connection fee for MTNdataLIVE.
- All MTN customers will have MTNdataLIVE enabled on their SIM cards.
- All customers will be loaded by default to the MTNdataLIVE **standard package**.
- A customer will be charged for content sent and received. (Upload and download)
- A customer can migrate from a Standard package to MTNdataLIVE 10MB, 100MB or 1024MB (1G).
- There is no peak or off peak rates, all charges are at a flat rate according to the package.
- Once any inclusive data bundle is used up, content is charged at a fixed regressive rate.
- A customer will be charged per byte per session.
- An inactive but connected subscriber will be charged per byte per day if a session was opened but no data transferred.
- SMS, Ringtones and Picture Messages will still be charged at the current applicable rates.

All unused bundled data will not carry over to the next month.

Product	Size of Bundle	Price Per Month	Price MB out of bundle
DataLive Standard	0 MB	Free	R2.00
10 Megabyte	10 MB	R10.00	R2.00
100 Megabyte	100 MB	R100.00	R1.50
350 Megabyte	350MB	R169.00	R1.50
500 Megabyte	500 MB	R189.00	R1.20
1 Gigabyte	1024 MB	R289.00	R1.20
2 Gigabyte	2048 MB	R389.00	R1.20

AUTOPAGE VALUE ADDED SERVICES

AUTOSIM

Autosim covers:

Lost or Stolen simcards. (Police case details not compulsory).

Faulty or Damaged devices. ("simcard must be attached to Autosim claim form").

Documentation required when submitting an Autosim claim:

(If the following is not attached to the claim, it will be marked incomplete and delay the claims process).

- Copy of Identity document
- If applicable the latest Autopage invoice (Not compulsory as one can phone thought for an Autosim verification).
- When submitting a claim on a damaged SIM, the old SIM must be presented on claiming for a replacement simcard.

Simcards Faulty on activation:



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If the fault is due to the simcard being faulty on activation attach the faulty SIM card with the insured's ID to the claim form and it will be replaced by Insurers. If the faulty SIM and insured's id (copy) is not attached the said claim form the device cannot be replaced. If a simcard is faulty on activation (on either a Simswop or new contact), the insured cannot claim under Autosim insurance but Autopage have to replace the SIM card free of charge for the client. The insured will still have to fill in an Autosim claim form

Exclusion to Autosim cover:

Autosim insurance does not cover for the following:

- i. Twincall
- ii. Upgrading of simcard for either 8k 16k to 32k simcards
- iii. Pukked sim's
- iv. Disconnection due to Bad Dept
- v. Pre-paid Simswop. (You cannot be replaced for a pre-paid Simswop).

Monthly Premium: R4, 00

Replacement SIM Card

If the simcard is stolen, lost or destroyed during the duration of the subscriber agreement, the Autopage shall replace such SIM Card. Autopage shall not be liable for lost information on the SIM Card and it reserves the right to hold the subscriber liable for the simcard charge should the subscriber abuse his/her right in terms of this clause.

SECTION 2 – DEATH

In the case of the death of the subscriber, Autopage will pay the subscription charges and call charges within the month of the death of the subscriber up to the date of death and termination of the subscriber agreement.

DISABILITY

In the case of disability of the subscriber, Autopage shall pay the subscription charges and call charges for the month of the disability of the subscriber up to the date of disability and termination of the subscriber agreement provided that the subscriber is totally and permanently disabled which disablement entirely prevents the subscriber from following the occupation or position which he/she enjoyed immediately prior to the disablement and provided further that the subscriber elects to claim under this section.

The benefits in terms of Defined Events 2 and 3 shall become operative on receipt by Autopage or its representatives of:

- (a) In the event of the death of the subscriber, a certified copy of the Death Certificate.
- (b) In the event of the subscriber becoming totally and permanently disabled, a written claim by the subscriber supported by an original certificate issued by a registered medical specialist, confirming the total and permanent disability as described, of the subscriber.
- (c) Autopage will not accept the original certificate as described in b) should it be older than 30 days.
- (d) All charges incurred and payments made as a result of the subscriber's claim under Defined Event 3 shall be debited or credited to the subscriber's account created in terms of the subscriber agreement with Autopage.

In the event of a conflict between the terms and conditions of the Subscriber agreement between Autopage and this insurance, the terms and conditions under this insurance will prevail.

Claims

- (i) If the SIM Card is irretrievably lost or stolen or damaged the subscriber must report the claim to Autopage and fill in the standard claim form as fully as possible. Stolen Simcards does not require a police case number or affidavit, Insurers is to be supplied with a copy ID and latest invoice if applicable.

FREQUENT BALANCE INFORMATION

Email: Where you get a weekly email with the account details

SMS: Where you get a weekly SMS with the account details

The SMS/Email will contain unbilled airtime value & outstanding balance



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EXACTCREDITS

The service offered by Autopage Cellular will retail credits (eXactCredits) to our subscribers to the value of R10 monthly. These credits can only be used to purchase and download operator logo's & ringtones from the Exactmobile website. The Autopage Cellular subscriber or nominated beneficiary will have to be pre-registered as an Exactmobile accountholder on the Exactmobile website (www.exactmobile.co.za).

ITEMISED BILLING

This service allows you to receive a monthly printout, together with your statement via post, of all the calls made from your cellular phone.

MTN VALUE ADDED SERVICES

CALLER LINE IDENTITY

This facility allows you to view the number of the person calling you.

CALLER LINE RESTRICTION

This facility allows you to restrict your number from being displayed when you call out from your cellphone.

CONFERENCE CALL

This service allows you to connect up to 5 extra people onto the same conversation with you. The cost is a once off R49 to activate the service. You are charged normal rates per call that you dial to connect to the conference.

FAXMAIL

Faxmail is an enhancement to your existing mailbox. Some of the extra benefits are receiving faxes in your mailbox, distribution lists & enhanced capacity of messages.

BUNDLED SMS

Bundled SMS's allows you to get more value for your money when it comes to sending large volumes of SMS's monthly. Choose the SMS package that best caters for your SMS usage monthly and start saving today.

All prices include VAT

PACKAGE	MONTHLY SUBSCRIPTION	ALLOCATED MESSAGES	CHARGE / SMS after the initial bundle
SMS 50	R25.00	50	60c per message
SMS 100	R35.00	100	44c per message
SMS 200	R50.00	200	30c per message
SMS 500	R114.00	500	23c per message
SMS 2000	R420.00	2000	21c per message

NB! SMS's sent from South Africa to destinations abroad DO NOT get deducted from the Bundled allocation, and are charged for at the applicable rates on the tariff table

! The following services are also available on demand, as they require a different application form. Call Customer Service on 0860232424 to enquire.

SMS ONLINE

This is a web based application allowing you to purchase credits in order to send SMS' via the browser. A short registration and verification process is followed allowing you to log on to the website using a unique username and password. This service is perfect to send the same SMS to many people. Go To <http://sms.autopage.co.za> ... and follow a quick registration process online

INTERNET ACCESS

Autopage Cellular will act as a virtual ISP with the back-end support of a reputable ISP (Internet Service Provider) namely **Internet SA**. Autopage Cellular will offer subscribers full Internet access at only:
R69.00 per month including VAT (Standard Analogue)
 OR
R109.00 per month including VAT (ISDN)

For more information on the usage costs, extra benefits, and help on usage of these services, please contact Autopage Customer Services on 0860232424 .