



**MY ALERT APPLICATION / CHANGE REQUEST**

Complete the document & fax to **011 650 1936**

This service enables a subscriber to set a specific value on an account for outgoing calls/ and upon the account reaching the approximate value, Altech Autopage Cellular shall notify the subscriber via SMS. The service was developed to assist responsible users with their account management. Please note that this service should not be used as a credit control tool, but as an account monitoring or information service only.

**My Alert** charged at **R 5.51** per month (incl. VAT):

- ◆ Subscriber receives a SMS @ 70% of the set limit.
- ◆ Subscriber receives a SMS @ 100% of the set limit.

**IMPORTANT INFORMATION:**

- The set value shall be exclusive of VAT and shall only apply to unbilled calls made and SMS messages sent on the subscriber's account.
- The subscriber has to advise Altech Autopage Cellular in writing of the required value by completing the application form and faxing the document to Altech Autopage Cellular at (011) 650 1936.
- Autopage shall only be deemed to have received the application form once Altech Autopage Cellular has confirmed receipt thereof.
- The requested value may not be less than R100.00 (One Hundred Rand excluding VAT). Altech Autopage Cellular shall inform the subscriber via SMS once the requested value has been activated.
- Please note that it would be advisable to set a value slightly lower than the actual target (Example: Should you require a maximum of R200.00 excluding VAT, request a value of R180.00).
- An administration charge of R5.00 (five Rand) will be charged, should the subscriber request Altech Autopage Cellular to increase or decrease the original set limit.
- The SMS to the subscriber may be delayed due to reasons beyond our control (delays in Call data records received from the Networks or during the monthly billing cycle when calls are not rated).

**SUBSCRIBER NAME:**

**ID NUMBER:** **CELL NUMBER:**

**EMAIL ADDRESS:**

**CONTACT NUMBER:** (W)

**SERVICE REQUEST:**  
(TICK APPLICABLE CIRCLE)

Activate **my.alert**

Change **my.alert**

**VALUE REQUIRED:**  
(PLEASE COMPLETE)

Set value at R

**Minimum value = R100.00**

I (the subscriber) hereby acknowledge that I have read and understood the **Addendum**. Altech Autopage Cellular can not be held liable for any failure of the service and I remain liable for all calls charged to my account.

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE



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For office use only:

## ADDENDUM TO SUBSCRIBER AGREEMENT

This is an addendum to the Subscriber Agreement entered into between Altech Autopage Cellular (Pty) Ltd ("Autopage") and ..... ("the subscriber") on ..... ("the subscriber agreement").

IMPORTANT: The service was developed to assist responsible users with their account management. Please note that this service should not be used as a credit control tool, but as an account monitoring or information service only.

The terms and conditions contained in this addendum shall be deemed to form part of the subscriber agreement, and the parties agree to be bound thereto. In the event that the terms and conditions in this addendum contradicts the subscriber agreement, the terms and conditions of this addendum shall prevail. The parties agree to add the following to the subscriber agreement:

My Alert:-

- ◆ Subscriber receives a SMS @ 70% of the set limit.
- ◆ Subscriber receives a SMS @ 100% of the set limit.
- ◆ Subscriber account **NOT** soft-barred after the required target value (100%) is reached.

The **My Alert** service shall be subject to the terms mentioned herein below:

The subscriber agrees that an additional administration charge of R5.00 (five Rand) shall be payable to Altech Autopage Cellular by the subscriber should the subscriber request Altech Autopage Cellular to increase or decrease the original set limit, which amount may be increased on an annual basis.

That should the client wish to terminate this service, one calendar month's prior written notice must be given to Altech Autopage Cellular.

**Thus done and signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 200\_\_.**

\_\_\_\_\_  
**FOR AND BEHALF OF AUTOPAGE**

\_\_\_\_\_  
**SUBSCRIBER**