

# Autopage Cellular Out Of Box Failure Claim Form.

APP 3

## Conditions to qualify as Out of Box Failure Stock:

Date \_\_\_\_\_ Partner Code \_\_\_\_\_ Employee \_\_\_\_\_

IMEI number: \_\_\_\_\_ Make & Model: \_\_\_\_\_

1. The handset is accompanied by the proof of purchase detailing the IMEI number and the date of receipt. **NB "The handset must be returned within seven days of purchase date"**
2. The call timer as indicated on the handset is \_\_\_\_\_ minutes.
3. Autopage Cellular supplied the handset.
4. The complete handset with all the accessories (Battery, Charger, manual, etc) is received, same as an original unit.
5. The handset IMEI number and the IMEI number on the box is the same.
6. There are no physical signs of damage, misuse, abuse or liquid damage.
7. There are no markings on the original packaging.
8. Problem with unit \_\_\_\_\_
9. Cell number \_\_\_\_\_

NB: Should any of the above conditions not be met the handset will not be considered as an Out of Box Failure unit and will be returned at the partners' cost.

I, \_\_\_\_\_, from \_\_\_\_\_, \_\_\_\_\_  
Authorized Representative Store Name Partner Code

Hereby confirm that the information stated above has been verified by myself as true and correct, all required documentation to the above mentioned handset is attached.

**Signature:** \_\_\_\_\_

**THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM**

## Declaration of client or Manager of Store.

I, \_\_\_\_\_, \_\_\_\_\_, hereby declare that the above:  
Contract holder (Name in print) Cellular Number

1. Information is true and correct and that I have not tampered with the cellular phones call timer.
2. I have also not exposed the handset to any liquid that would constitute liquid damage.
3. I agree that if any of the supplied information on this form is proven to be incorrect
4. I will be held liable for the cost of the handset at its then replacement value as well as any other charges that may be incurred by Autopage Cellular (PTY) Ltd.

Signed \_\_\_\_\_ on the \_\_\_\_\_ day, of \_\_\_\_\_ 20\_\_ at \_\_\_\_\_.

