



VODACOM MIGRATION REQUEST

Please complete the details and return to 011 650 1936

Migration: To change your existing airtime package to a different one, in order to maximize the best possible usage and cost for the airtime account and airtime service.

Customer Name:

Account Number:

Cellular Number:

Sim Card Number:

Contact Number:

Fax:

Current Package:

Desired Package:

I, the signatory, hereby declare that I am able to sign on behalf of the above mentioned account name and agree to the terms and conditions noted below and the charges indicated in the below mentioned tables.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ ID number: \_\_\_\_\_

**MIGRATION RULES**

- All VODACOM migrations can only take place on the 28<sup>th</sup> of every month; therefore migration applications are to reach Autopage by no later than midday on the 23<sup>rd</sup>.
- The account must be on debit order payment system and the account must be settled in full before migration can take place.
- No discounts on either airtime or access fees can be given on any of the new VODACOM bundled packages. Therefore if a discount is currently being received it will be forfeited as soon as the migration to any bundled package takes place.
- Twin call is currently unavailable on any new bundled VODACOM packages.
- International Roaming is not included in the free airtime given in the bundled packages and cannot be used on any Top-up package
- The migration to Blackberry Talk 100, Talk 100, Talk 200, Talk 500 and Talk 1000 may only take place when the account is six months or older.
- On an Upward migration, that being to a higher subscription package, any free minutes that have been accumulated will be carried over.
- On a downward migration, that being to a cheaper subscription package, the network will calculate any accumulated free minutes and a portion of the free min will be carried over to the new package.
- This calculation, an estimate of carry over free min at the time of calling us, can be done by the service provider by calling us on 0860 23 24 24Once the application has been completed please fax it to (011) 6501936.
- Once a migration has been done, the package on the same number cannot be changed again for a three-month period.
- Any Migration from a "per second billing" package to another "per second billing" is charged with the normal migration fee
- Any Migration from a "normal" package to a "per second billing" package is charged with the normal migration fee
- Any Migration from a "per second billing" package to a "normal" package is charged with the normal migration fee
- Any Migration from a Blackberry BIS to Blackberry BES Package, or vice versa, the charge is R108.30 Incl. VAT.
- Any migration from the same "normal" package to the same "per second billing" the charge is R108.30 Incl. VAT.
- Any migration from a Talk 100 package to a Blackberry Talk 100 package, the charge is R108.30 Incl. VAT.
- Any 4 U Migrations can ONLY be done once the full 24-month contract is complete and expired. Then the migration fee charged will be R108.30 Incl. VAT.
- Due to fluctuations in subsidies from the networks, all migration prices quoted are subject to change on a monthly basis and are valid for a period of 7 days only from receipt of this application form.
- **NB: Please see attached migration tables for costs**

SSS/PSS reference number:

**MIGRATION TABLES**



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**The Migration from one package to another might involve a network and/or an administration fee. Moving downward (i.e. from Talk 1000 to Family) generally incurs a charge. The following tables have been included and contain administration charges for migrating.**

**NB: All prices quoted are exclusive of VAT.**

**NB All Prices below are EXCLUSIVE of VAT**

NB! FIGURES ARE BASED ON 07 AUG.08 TO 06 OCT.08 SUPPORT (All prices exclude VAT)

APPLICABLE TO CLIENTS MIGRATING AFTER 12 MONTHS OF THEIR CURRENT CONTRACT

		TO																
	Messenger / Data Messenger	Family / Top Up Lite	Family Top-up 75	Family Top-up 135	Family Top-up 200	Family Top-up 275	Blackberry E-Mail+	HDSPA & 3G	Weekender	Data Messenger Plus	Talk 100/120/200/240 / Business / Frequent	Business Top-up 315/400/500	Blackberry Talk 100 / 240	Blackberry Talk 500	Top Up 590	Talk 500/1000	Corporate 500	
	Messenger / Data Messenger	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Family Call / Top Up Lite Topup 75	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Family Topup 135	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Family Topup 200	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Family Topup 275	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Blackberry E-Mail+	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	HDSPA & 3G	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Weekender	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Data Messenger Plus	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Talk 100/120/200/240 / Business / Frequent	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Business Top-up 315/400/500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Blackberry Talk 100 / 240	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Blackberry Talk 500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Top Up 590	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Talk 500 / 1000	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Corporate 500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00

FROM



## VODACOM MIGRATION REQUEST

Please complete the details and return to **011 650 1936**

APPLICABLE TO CLIENTS MIGRATING WITHIN 12 MONTHS OF THEIR CURRENT CONTRACT

		TO																
	Messenger / Data Messenger	Family / Top Up Lite	Family Top-up 75	Family Top-up 135	Family Top-up 200	Family Top-up 275	Blackberry E-Mail+	HSDPA & 3G	Weekender	Data Messenger Plus	Talk 100/120/200/240 / Business / Frequent	Business Top-up 315/400/500	Blackberry Talk 100 / 240	Blackberry Talk 500	Top Up 590	Talk 500/1000	Corporate 500	
	Messenger / Data Messenger	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Call / Top Up Lite Topup 75	R 250.00	R 150.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 200.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 135	R 100.00	R 0.00	R 600.00	R 0.00	R 0.00	R 0.00	R 100.00	R 0.00	R 50.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 200	R 700.00	R 450.00	R 900.00	R 300.00	R 0.00	R 0.00	R 400.00	R 0.00	R 650.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 275	R 1,000.00	R 750.00	R 1,100.00	R 500.00	R 200.00	R 100.00	R 600.00	R 0.00	R 950.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry E-Mail+	R 1,200.00	R 950.00	R 1,100.00	R 500.00	R 200.00	R 100.00	R 500.00	R 0.00	R 1,150.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	HSDPA & 3G	R 1,100.00	R 850.00	R 1,000.00	R 400.00	R 100.00	R 0.00	R 500.00	R 0.00	R 1,050.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Weekender	R 600.00	R 350.00	R 500.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 550.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Data Messenger Plus	R 1,200.00	R 950.00	R 1,100.00	R 500.00	R 200.00	R 100.00	R 600.00	R 0.00	R 1,150.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Talk 100/120/200/240 / Business / Frequent	R 50.00	R 50.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
FROM	Business Top-up 315/400/500	R 2,050.00	R 1,800.00	R 1,950.00	R 1,350.00	R 1,050.00	R 850.00	R 950.00	R 1,450.00	R 850.00	R 2,000.00	R 200.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry Talk 100 / 240	R 1,650.00	R 1,600.00	R 1,750.00	R 1,150.00	R 850.00	R 650.00	R 750.00	R 1,250.00	R 650.00	R 1,800.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry Talk 500	R 2,900.00	R 2,650.00	R 2,800.00	R 2,200.00	R 1,900.00	R 1,700.00	R 1,800.00	R 2,300.00	R 1,700.00	R 2,650.00	R 850.00	R 1,050.00	R 0.00	R 700.00	R 500.00	R 300.00	
	Top Up 590	R 3,250.00	R 3,000.00	R 3,150.00	R 2,550.00	R 2,250.00	R 2,050.00	R 2,150.00	R 2,650.00	R 2,050.00	R 3,200.00	R 1,200.00	R 1,400.00	R 350.00	R 1,050.00	R 850.00	R 650.00	
	Talk 500 / 1000	R 2,200.00	R 1,950.00	R 2,100.00	R 1,500.00	R 1,200.00	R 1,000.00	R 1,100.00	R 1,600.00	R 1,000.00	R 21,510.00	R 150.00	R 350.00	R 0.00	R 0.00	R 0.00	R 0.00	
		R 2,400.00	R 2,350.00	R 2,300.00	R 1,700.00	R 1,400.00	R 1,200.00	R 1,300.00	R 2,000.00	R 1,200.00	R 2,350.00	R 350.00	R 550.00	R 0.00	R 0.00	R 200.00	R 0.00	
	Corporate 500	R 3,100.00	R 2,850.00	R 3,000.00	R 2,400.00	R 2,100.00	R 1,900.00	R 2,000.00	R 2,500.00	R 1,900.00	R 3,050.00	R 1,050.00	R 1,250.00	R 500.00	R 500.00	R 900.00	R 700.00	



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APPLICABLE TO CLIENTS MIGRATING AFTER 12 MONTHS OF THEIR UPGRADE

			TO															
	Messenger / Data Messenger	Family / Top Up Lite	Family Top-up 75	Family Top-up 135	Family Top-up 200	Family Top-up 275	Blackberry E-Mail+	HDSPA & 3G	Weekender	Data Messenger Plus	Talk 100/120/200/240 / Business 40 / Business / Frequent	Business Top-up 315/400/500	Blackberry Talk 100 / 240	Blackberry Talk 500	Top Up 590	Talk 500/1000	Corporate 500	
FROM	Messenger / Data Messenger	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Call / Top Up Lite Topup 75	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 135	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 200	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 275	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry E-Mail+	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	HDSPA & 3G	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Weekender	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Data Messenger Plus	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Talk 100/120/200/240 / Business / Frequent	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Business Top-up 315/400/500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Blackberry Talk 100 / 240	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Blackberry Talk 500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Top Up 590	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Talk 500 / 1000	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00
	Corporate 500	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00



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		TO																
	Messenger / Data Messenger	Family / Top Up Lite	Family Top-up 75	Family Top-up 135	Family Top-up 200	Family Top-up 275	Blackberry E-Mail+	HDSPA & 3G	Weekender	Data Messenger Plus	Talk 100/120/200/240 / Business / Frequent	Business Top-up 315/400/500	Blackberry Talk 100 / 240	Blackberry Talk 500	Top Up 590	Talk 500/1000	Corporate 500	
	Messenger / Data Messenger	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Call / Top Up Lite Topup 75	R 500.00	R 400.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 450.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 135	R 100.00	R 100.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 50.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 200	R 700.00	R 200.00	R 600.00	R 0.00	R 0.00	R 0.00	R 100.00	R 0.00	R 650.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Family Topup 275	R 1,200.00	R 500.00	R 900.00	R 300.00	R 0.00	R 0.00	R 400.00	R 0.00	R 950.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry E-Mail+	R 1,200.00	R 700.00	R 1,100.00	R 500.00	R 200.00	R 100.00	R 600.00	R 0.00	R 1,150.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	HDSPA & 3G	R 1,100.00	R 600.00	R 1,000.00	R 400.00	R 100.00	R 0.00	R 500.00	R 0.00	R 1,050.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Weekender	R 600.00	R 100.00	R 500.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 550.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Data Messenger Plus	R 1,200.00	R 700.00	R 1,100.00	R 500.00	R 200.00	R 100.00	R 600.00	R 0.00	R 1,150.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Talk 100/120/200/240 / Business / Frequent	R 50.00	R 50.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
FROM	Business Top-up 315/400/500	R 2,050.00	R 1,550.00	R 1,950.00	R 1,350.00	R 1,050.00	R 850.00	R 950.00	R 1,450.00	R 850.00	R 2,000.00	R 200.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry Talk 100 / 240	R 1,650.00	R 1,350.00	R 1,750.00	R 1,150.00	R 850.00	R 650.00	R 750.00	R 1,250.00	R 650.00	R 1,800.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Blackberry Talk 500	R 2,900.00	R 2,400.00	R 2,800.00	R 2,200.00	R 1,900.00	R 1,700.00	R 1,800.00	R 2,300.00	R 1,700.00	R 2,650.00	R 850.00	R 1,050.00	R 0.00	R 700.00	R 500.00	R 300.00	
	Top Up 590	R 3,250.00	R 2,750.00	R 3,150.00	R 2,550.00	R 2,250.00	R 2,050.00	R 2,150.00	R 2,650.00	R 2,050.00	R 3,200.00	R 1,200.00	R 1,400.00	R 350.00	R 1,050.00	R 850.00	R 650.00	
	Talk 500 / 1000	R 2,200.00	R 1,700.00	R 2,100.00	R 1,500.00	R 1,200.00	R 1,000.00	R 1,100.00	R 1,600.00	R 1,000.00	R 21,510.00	R 150.00	R 350.00	R 0.00	R 0.00	R 0.00	R 0.00	
	Corporate 500	R 2,400.00	R 1,900.00	R 2,300.00	R 1,700.00	R 1,400.00	R 1,200.00	R 1,300.00	R 2,000.00	R 1,200.00	R 2,350.00	R 350.00	R 550.00	R 0.00	R 0.00	R 200.00	R 0.00	
			R 3,100.00	R 2,600.00	R 3,000.00	R 2,400.00	R 2,100.00	R 1,900.00	R 2,500.00	R 1,900.00	R 3,050.00	R 1050.00	R 1,250.00	R 500.00	R 500.00	R 900.00	R 700.00	