

Please complete the application form and return to 011 650 1936

Cellular Number:		Simcard Number:	
Make of Phone:		Model of Phone:	
Applicant name:			
Company Name:			
Contact Number:	(W)	(H)	
Email Address:			

Select Choice by ticking () the last block of the selected service

VODACOM DATA SERVICES

3G Video Calling	Free		Please confirm that you have coverage by going to: http://www.vodacom.co.za/packages/3g/coverage_map.aspx
Fax & Data	Free		
3G / MYMEG 0	Free		
3G / MYMEG 20	R28.00		
3G / MYMEG 75	R88.00		
3G / MYMEG 150	R119.00		
3G / MYMEG 250	R139.00		
3G / MYMEG 500	R189.00		
3G / MYMEG ONE (1GB)	R289.00		
3G / MYMEG TWO (2GB)	R389.00		
3G / MYMEG THREE (3GB)	R589.00		
3G / MYMEG FIVE (5GB)	R989.00		
3G / MYMEG TEN (10GB)	R1989.00		
Vodacom E-mail service	R29.00		Note that if you currently subscribe to the 3G / MYMEG 500 package or higher, then this service will be free. Please tick the box and return for processing

AUTOPAGE VALUE ADDED SERVICES

AutoSIM	R4.00		
Frequent balance Info (SMS)	R5.51		
Frequent balance Info (E-mail)	R5.51		
ExactCredits	R10.00		
Itemised Billing	R22.99		
Email Billing	R19.25		
Discovery Vitality	No Charge		
Look4Me	R11.70		
Look4Help	R12.70		
Fax a mail	Free		

Please complete the E-mail field above

VODACOM VALUE ADDED SERVICES

Caller Line Identity (CLIP)	R8.50		
Executive Voicemail	Free		
Executive Voicemail Plus	R20.00		
Bundle SMS 50	R25.00		
Bundle SMS 100	R32.00		
Bundle SMS 200	R44.00		
Bundle SMS 500	R110.00		
Bundle SMS 1000	R220.00		
Bundle SMS 1500	R330.00		
Bundle SMS 2000	R440.00		
SMS Standard	Free		

Please read the attached pages for a description of all the services, their usage costs & functionalities. Further information can be obtained from our Customer care center on 0860 23 24 24

All prices above are inclusive of VAT and are on a monthly basis, unless specified otherwise. All prices or costs of activated services are subject to change without notice. E&OE

I, the authorized signatory of the contract, accept the addition of the cellular service(s) noted above and further declare that Autopage Cellular will not be held liable for any incorrect information supplied by myself. I understand and accept the monthly subscription & usage charges of the services selected. I further undertake to pay all outstanding accounts timeously. In the case of 3G Video Calling, I have checked my 3G coverage & confirm that I understand the limitation of the service and coverage.

Signature: _____

Date: _____

THIS REQUEST WILL ONLY BE PROCESSED ON RECEIPT OF A FULLY COMPLETED APPLICATION FORM

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SERVICES OVERVIEW

VODACOM DATA SERVICES

FAX AND DATA

All GSM numbers are activated standard with voice and SMS channels, by adding Fax and Data to your GSM service you gain the ability to send and receive faxes and data over the GSM network. Most handsets will use this service in conjunction with a PC link up whereby the actual phone and SIMcard then becomes the transmitting device for the fax or data call.

Activation of Fax and Data on Vodacom is free. Calls are charged at the applicable rates as per the airtime package that you are on.

3G VIDEO CALLING

- This service allows you to make person-to-person mobile video calls.
- Video call is available to prepaid, TopUp and contract subscribers.
- The use of video call is dependent on having a 3G handset, and in the case of this service both the caller and receiver must have a 3G handset with video calling capability.
- If, while making a Video call, you move out of 3G coverage the call will switch to a standard voice call
- You will be provisioned with a video mailbox.
- This service allows a calling party to leave a video mail message in the called parties video mailbox when a video call cannot be completed and the caller is diverted to the recipient's mailbox.
- The caller will see the recipient's outgoing video message greeting and then they will be given the opportunity to record their own video mail message.
- The video mailbox is only available to contract subscribers (TopUp subscribers are included).
- The availability of this service is dependent on 3G coverage and a 3G compliant handset.
- You can retrieve your video mail by dialing 121 (video call).

Activation of 3G video calling is free. Video telephony tariffs will be duration based and will be billed at standard rates as per voice. Bundled minutes will apply.

**NB!!!!!! The onus lies with the subscriber to ensure that they have 3G coverage in the areas intended to be used
Please check your coverage availability by going to http://www.vodacom.co.za/packages/3g/coverage_map.aspx**

AUTOPAGE VALUE ADDED SERVICES

AUTOSIM

Autosim covers:

Lost or Stolen simcards. (Police case details not compulsory).
Faulty or Damaged devices, ("simcard must be attached to Autosim claim form").

Documentation required when submitting an Autosim claim:

(If the following is not attached to the claim, it will be marked incomplete and delay the claims process).
- Copy of Identity document
- If applicable the latest Autopage invoice (Not compulsory as one can phone thought for an Autosim verification).
- When submitting a claim on a damaged SIM, the old SIM must be presented on claiming for a replacement simcard.

Simcards Faulty on activation:

If the fault is due to the simcard being faulty on activation attach the faulty SIM card with the insured's ID to the claim form and it will be replaced by Insurers. If the faulty SIM and insured's id (copy) is not attached the said claim form the device cannot be replaced. If a simcard is faulty on activation (on either a Simswap or new contact), the insured cannot claim under Autosim insurance but Autopage have to replace the SIM card free of charge for the client. The insured will still have to fill in an Autosim claim form

Exclusion to Autosim cover:

Autosim insurance does not cover for the following:
i. Twincall
ii. Upgrading of simcard for either 8k 16k to 32k simcards
iii. Pukked sim's
iv. Disconnection due to Bad Dept
v. Pre-paid Simswap. (You cannot be replaced for a pre-paid Simswap).

Monthly Premium: R4, 00

Replacement SIM Card

If the simcard is stolen, lost or destroyed during the duration of the subscriber agreement, the Autopage shall replace such SIM Card. Autopage shall not be liable for lost information on the SIM Card and it reserves the right to hold the subscriber liable for the simcard charge should the subscriber abuse his/her right in terms of this clause.



VALUE ADDED SERVICES REQUEST - VODACOM



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SECTION 2 – DEATH

In the case of the death of the subscriber, Autopage will pay the subscription charges and call charges within the month of the death of the subscriber up to the date of death and termination of the subscriber agreement.

DISABILITY

In the case of disability of the subscriber, Autopage shall pay the subscription charges and call charges for the month of the disability of the subscriber up to the date of disability and termination of the subscriber agreement provided that the subscriber is totally and permanently disabled which disablement entirely prevents the subscriber from following the occupation or position which he/she enjoyed immediately prior to the disablement and provided further that the subscriber elects to claim under this section.

The benefits in terms of Defined Events 2 and 3 shall become operative on receipt by Autopage or its representatives of:

- (a) In the event of the death of the subscriber, a certified copy of the Death Certificate.
- (b) In the event of the subscriber becoming totally and permanently disabled, a written claim by the subscriber supported by an original certificate issued by a registered medical specialist, confirming the total and permanent disability as described, of the subscriber.
- (c) Autopage will not accept the original certificate as described in b) should it be older than 30 days.
- (d) All charges incurred and payments made as a result of the subscriber's claim under Defined Event 3 shall be debited or credited to the subscriber's account created in terms of the subscriber agreement with Autopage.

In the event of a conflict between the terms and conditions of the Subscriber agreement between Autopage and this insurance, the terms and conditions under this insurance will prevail.

Claims

- (i) If the SIM Card is irretrievably lost or stolen or damaged the subscriber must report the claim to Autopage and fill in the standard claim form as fully as possible. Stolen Simcards does not require a police case number or affidavit, Insurers is to be supplied with a copy ID and latest invoice if applicable.

FREQUENT BALANCE INFORMATION

Email: Where you get a weekly email with the account details

SMS: Where you get a weekly SMS with the account details

The SMS/Email will contain unbilled airtime value & outstanding balance

For more information on the usage costs, extra benefits, and help on usage of these services, please contact Autopage Customer Services on 0860232424.

EXACTCREDITS

The service offered by Autopage Cellular will retail credits (eXactCredits) to our subscribers to the value of R10 monthly. These credits can only be used to purchase and download operator logo's & ringtones from the Exactmobile website. The Autopage Cellular subscriber or nominated beneficiary will have to be pre-registered as an Exactmobile accountholder on the Exactmobile website (www.exactmobile.co.za).

ITEMISED BILLING

This service allows you to receive a monthly printout, together with your statement via post, of all the calls made from your cellular phone.

VODACOM VALUE ADDED SERVICES

CALLER LINE IDENTIFICATION

This facility allows you to view the number of the caller on your cellphone's screen

EXECUTIVE MAILBOX

Executive mailbox is an enhancement to your existing mailbox. Some of the extra benefits are:

- Receiving faxes in your mailbox. Callers would send the faxes to your mailbox directly by dialing 082131 (last 7 digits of your cell number). You are then notified of the fax message as you would normally for a voice message. You can then print these faxes from your mailbox to your nearest fax machine.

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- Distribution lists, whereby you can set up to 5 lists with 20 different cell numbers in each. You can then record one voice message and send it to all the numbers in the list number you select.
- Enhanced capacity of messages, your mailbox can now record up to 30 messages.

Executive Voicemail Plus

Executive voicemail Plus offers voicemail features such as:

- Skip between voice messages by pressing #
- Fast forward through a voice message by pressing 3.
- Rewind a voice message by pressing 1.
- Replay the message slower by pressing 4.
- Replay the message by pressing 6.
- Pause/ restart the message by pressing 2.

Some of the other main features of Executive voicemail include:

Distribution lists

This feature enables the subscriber to set up 6 pre-set distribution lists, containing 10 Vodamailbox numbers per list. Once the distribution lists have been established subscribers can record one voice message and send the message to all numbers contained within the distribution list. This feature saves the subscriber time since they will then not have to phone each individual subscriber to pass on exactly the same message. When a subscriber pre-records a voice message and sends it to a distribution list, they will be billed for the message being delivered to each individual number within the list.

How to set up a distribution list:

From the main menu (121):
Key 2 for personal options
Key 2 to create
Key 2 to edit
Key 3 to delete
Key 1 to establish or change general options
Key 4 to establish or change group distribution lists.

How to send a message to a distribution list:

From the main menu key 3.
Once the voice message has been recorded the subscriber will be required to enter the destination mailbox number. The subscriber should enter the group distribution list number.

Fax receiving service

If a person wishes to send a fax to Executive Voicemail Plus subscriber they can do so by sending the fax to 082 131, followed by the last seven digits of the subscriber's cell number.
Once the subscriber is notified that a fax has been received in their Vodamail box they must dial 121 and follow the voice prompts in order to print the fax to their nearest fax machine.

a. Fax to email functionality

When the sender deposits a fax into the subscriber's mailbox, the fax is converted to TIFF format and sent to the recipient as an e-mail.

How does the subscriber specify the e-mail address that all faxes are to be sent to?

Subscribers must log onto www.vodacom4me.co.za to define which e-mail addresses faxes must be sent to.

b. Voicemail to e-mail functionality

The caller deposits voicemail into the recipient's mailbox. The voicemail is converted into a digital audio file known as a .wav. The .wav file will be sent to the recipient as an e-mail.

How does this work?

The subscriber dials 121 and then they will then be provided with two options:
- Transfer the message to the default e-mail address by pressing 1 or by pressing 2 for an alternate e-mail address.
- Check voicemail via e-mail

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SMS BUNDLES

This service will allow subscribers to send high volumes of SMS's from their Vodacom contract airtime accounts.

Bundle	Price	Charge after bundle (Peak)	Charge after bundle (Off Peak)	Allocated SMS
SMS 100	R 32.00	80c	34c	100
SMS 200	R 44.00	34c	34c	200
SMS 500	R 110.00	34c	34c	500
SMS 1000	R 220.00	34c	34c	1000
SMS 1500	R 330.00	34c	34c	1500
SMS 2000	R 440.00	34c	34c	2000

All prices are VAT incl.

NB! SMS's sent from South Africa to destinations abroad DO NOT get deducted from the Bundled allocation, and are charged for at the applicable rates on the tariff table

EMAIL SERVICE

- Subscribers will be entitled to a primary email address which will be the subscribers cellnumber@vodamail.co.za e.g., 0823248888@vodamail.co.za.
- Subscribers will also be given 5 other email addresses that can be chosen by the subscriber. This will work on the first come first serve basis.
- Subscribers cell numbers CANNOT be used as the alias.

Email forwarding will be available.

For more information on the usage costs, extra benefits, and help on usage of these services, please contact Autopage Customer Services on 0860232424.

! The following services are also available on demand, as they require a different application form. Call Customer Service on 0860232424 to enquire.

SMS ONLINE

This is a web based application allowing you to purchase credits in order to send SMS' via the browser. A short registration and verification process is followed allowing you to log on to the website using a unique username and password. This service is perfect to send the same SMS to many people. Go To <http://sms.autopage.co.za> ... and follow a quick registration process online

INTERNET ACCESS

Autopage Cellular will act as a virtual ISP with the back-end support of a reputable ISP (Internet Service Provider) namely **Internet SA**. Autopage Cellular will offer subscribers full Internet access at only:
R69.00 per month including VAT (Standard Analogue)
 OR
R109.00 per month including VAT (ISDN)

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